# **Bug Report: #002**

<Https://my.bonify.de>

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| **Bug ID** | *#Bug-001* |
| **QA Engineer** | Mohamed Alkamary |
| **Date (submitted)** | 02.09.2021 |
| **Time**  **(submitted)** | 18:00 GMT+3 |
| **Bug Title** | Some important links doesn’t open when navigating the site from mobile phone |
| **Bug Description:**  **Steps:**   1. Navigate to <Https://my.bonify.de> from chrme browser on an android phone 2. After entering the user name and password navigate to (menu) section on the right of the screen 3. Tab on orhte offers,overview or My Profile   **Expected Result:**   1. All of those links should open   **Actual Result:**   1. Non of those links can be opened from the phone | |
| **Bug impact:**   1. Users who logged in to the site from mobile phone can not logout 2. Users who logged in to the site from mobile phone can not navigate offers | |
| **Screen Shot(s)** | |
| **URL** | <Https://my.bonify.de> |
| **Screenshot** | Please find attached screenshots |
| **Platform** | Huawei Mate20, Android 10 |
| **Browser** | Chrome V93.0.4577.62 |
| **Administrative** | |
| **Priority** | High |
| **Severity** | High |

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| **Bug ID** | *#Bug-002* |
| **QA Engineer** | Mohamed Alkamary |
| **Date (submitted)** | 02.09.2021 |
| **Time**  **(submitted)** | 19:00 GMT+3 |
| **Bug Title** | Some pages are not translatable to English |
| **Bug Description:**   1. Navigate to <Https://my.bonify.de> and type in your username and password 2. Navigate to <Https://my.bonify.de/my-products/financial-products/credit-cards> 3. press translate page from the button on the right of the address bar of the browser 4. navigate to <Https://my.bonify.de/my-products/credit> 5. press translate page from the button on the right of the address bar of the browser   **Expected result :**   1. those pages should be translated to English from German   **Actual result :**   1. those pages still in German | |
| **Defect Impact:**   1. loss of some non German speaking customers | |
| **Screen Shot(s)** | |
| **URL** | <Https://my.bonify.de> |
| **Platform** | Microsoft Windows 10 |
| **Browser** | Microsoft Edge Version 92.0.902.84 (Official build) (64-bit |
| **Administrative** | |
| **Priority** | Medium |
| **Severity** | High |
| **Notes** | N/A |

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| **Bug ID** | *#Bug-003* |
| **QA Engineer** | Mohamed Alkamary |
| **Date (submitted)** | 01.09.2021 |
| **Time**  **(submitted)** | 19:30 GMT+3 |
| **Bug Title** | Logged in users are not automatically logged out |
| **Bug Description:**   1. Navigate to <Https://my.bonify.de> and type in your username and password 2. Leave the browser open for 20 minutes 3. Come back to the browser and click on any link     **Expected result:**   1. User should be automatically logged out from the system and asked to enter his username and password again   **Actual result :**   1. Page continues to work normally | |
| **Screen Shot(s)**  **N/a** | |
| **Bug Impact :**   1. Some one else other that the account owner could use the account if the owner forgot to logutfrom his account | |
| **URL** | <Https://my.bonify.de> |
| **Platform** | Microsoft Windows 10 |
| **Browser** | Microsoft Edge Version 92.0.902.84 (Official build) (64-bit |
| **Administrative** | |
| **Priority** | High |
| **Severity** | High |
| **Notes** |  |

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| **Bug ID** | *#Bug-004* |
| **QA Engineer** | Mohamed Alkamary |
| **Date (submitted)** | 01.09.2021 |
| **Time**  **(submitted)** | 19:30 GMT+3 |
| **Bug Title** | Login page sends the authorize request when clicking on the login button even if no data is entered for the user name and password fields |
| **Bug Description:**  **Steps :**   1. Navigate to <Https://my.bonify.de> 2. Monitor the network traffic sent by the page by:   Right click > inspect > network   1. Press on the login button without entering any data in the user name or the password fields   **Expected result:**   1. A client side validation message shoule appear to the user asking user to enter valid user name and password 2. No authorization request should be sent from the page   **Actual Result:**   1. The validation message appers to the user 2. The autorize request is sent from the page 3. 75 other requests are sent from the page | |
| **Screen Shot(s)** | |
| **Bug impact:**   1. As long as the number of bonify users is over 1000000 (mentioned in the site) this issue could have an impact on the system performance | |
| **URL** | <Https://my.bonify.de> |
| **Platform** | Microsoft Windows 10 |
| **Browser** | Microsoft Edge Version 92.0.902.84 (Official build) (64-bit |
| **Administrative** | |
| **Priority** | Medium |
| **Severity** | Medium |
| **Notes** |  |